

[Important Notice] HOTEL URBANSEA 2 MATSUO

Thank you for making a reservation for “ Hotel Urbansea 2 Matsuo “.

This is very important information for your trip. Please read the following policies.

OUR RECEPTION (CHECK-IN COUNTER) IS APART FROM THE HOTEL. PLEASE CHECK IN AT THE RECEPTION OFFICE BEFORE YOU ARRIVE IN THE HOTEL. WE DO NOT HAVE CHECK-IN FACILITY IN THE HOTEL.

Under the Hotel Business Law in Japan, we need to request customers to register through reception. Please kindly understand it.

■ Reception office

●Registration Time : 10 am ~ 10 pm

You can check in above time but enter your room from after 4 pm because of cleaning.

●Address :

1st Floor Makishi Bldg. 2-17-17 Makishi, Naha City, Okinawa

- You can find the building with the sign “ URBANSEA HOTELS & RESORTS “

- Facing OKIEI-Dori Street.

- 1 min from “ MIEBASHI “ Station on Mono-rail by walk

- Next to “ Vita Smoothies “

- In front of “ Junkudo Bookstore “

●Map : <https://goo.gl/maps/tsHjNTYXtytizztJA>

●Map Code : 33 157 736*52

●Left Baggage :

We provide left baggage service “ ecbo cloak (<https://cloak.ecbo.io/ja>) “ at our Reception office. We do not take any responsibility or liability for any damage or loss.

●Baggage Delivery Service :

We provide Baggage Delivery Service, from reception office to our hotels, for our customer. We do not take any responsibility or liability for any damage or loss.

- Delivery Fee : JPY 1,000 (Up to four suitcases per room)

- Reception Time : 10 am ~ 4 pm

- Delivery Time : Till 8 pm

■ Accommodation

●Name : Hotel Urbansea 2 Matsuo

●Adress : 2-8-45 Matsuo, Naha City, Okinawa

●Map : <https://goo.gl/maps/j5tJhukacDxNiov96>

●Map Code : 33 157 290*88

●Room availability : 4 pm ~ 10 am

※Your room is available from 4 pm because of cleaning the room.

※Check-out time is till 10 am. If you extend your stay, there is an extra charge of JPY1,000 per 30 minutes.

※Guest will be charged for any damage or loss for facilities (JPY15,000).

※Your checkout will be completed just by leaving the room.

■ Notice

We do not do the service for keeping any package delivered by customers to hotel or reception office. If you send without any notice, we do not take any responsibility or liability for any damage or loss caused through our service.

When you have any inquiries, please don't hesitate to let us know.

We are looking forward to serving you soon.

Very truly yours,

■ Contact us (Reception Office)

1st Floor Makishi Bldg. 2-17-17 Makishi, Naha City, Okinawa, Japan

Phone : +81-98-917-5357 E-mail : reservation@urbansea.jp

Open 9 am ~ 10 pm